



RJM
Plumbing Qld Pty Ltd
PO Box 1324, Park Ridge
QLD, 4125
Ph: 1300 756 758
Email: admin@rjmplumbing.com.au
A.B.N 79628814040

Company Profile

About Us

RJM Plumbing Qld Pty Ltd is a commercial plumbing company based in South-East Queensland. Established in 2018, RJM Plumbing Qld has quickly become one of Queensland's leading and most trusted companies specialising in the delivery of education, industrial, health and institutional projects within live environments. RJM Plumbing Qld appeals to professional builders who appreciate the extra effort, from tendering to completion, with an attitude of genuine care and dedication to our customers' project needs and concerns.

This strong client-centred focus means that we do the job right the first time and eliminate all sources of frustration for our clients. We aim to deliver safe and consistent high standard hydraulic and civil works to our valued clients with each project. RJM Plumbing Qld also delivers by comprehensively training our employees and working together throughout. Our company promises to deliver within set timeframes as well as at a competitive price. Our tasks run smoothly and all team members will provide timely and cooperative support.

The purpose of this document is to ensure that you have a fair understanding of what this company is about as well as our expectations of our employees.

Quality Assurance

RJM Plumbing Qld incorporates ongoing quality assurance checks on the installation of all works on each project to ensure we deliver the highest quality work for our clients. All company staff are comprehensively trained and continually monitored in these quality assurance procedures to ensure every piece of work meets, or exceeds, our company standards. Quality assurance is performed by one of the management team.



RJM
Plumbing Qld Pty Ltd
PO Box 1324, Park Ridge
QLD, 4125
Ph: 1300 756 758
Email: admin@rjmplumbing.com.au
A.B.N 79628814040

Company Values and Standards

Seven reasons why RJM Plumbing is an industry leader:

1. **Ownership** - RJM Plumbing Qld is 100 per cent accountable for our actions and outcomes. Sometimes things go wrong in construction. We won't shift blame. If there is a mistake, we assume full responsibility, rectify the problem and get on with the job.
2. **Integrity** – We will always be true to our word. What we say is what we offer. Clients need peace of mind and we guarantee the job will be completed as promised.
3. **Excellence** - We continually provide outstanding quality service and work. We never cut corners. We have an in-house quality control system to ensure that all clients will receive the best standard of work.
4. **Communication** – We firmly believe in keeping our customers updated at all levels of a project as well as creating a positive, friendly environment between our customers and all co-workers on the project.
5. **Teamwork** - We encourage an inclusive and rewarding team environment with the added bonus of a paid birthday every year.
6. **Systems** - We focus on the systems implemented to get things done and get them done right.
7. **Consistency** - We strive to ensure we are consistent with our job performance and customer support so clients can always feel comfortable with us.



RJM
Plumbing Qld Pty Ltd
PO Box 1324, Park Ridge
QLD, 4125
Ph: 1300 756 758
Email: admin@rjmplumbing.com.au
A.B.N 79628814040

Services

RJM Plumbing Qld is a commercial and industrial plumbing company. We install and maintain quality plumbing solutions in the below environments:

- Retail and Commercial
- Industrial Developments
- Civil Projects
- Education
- Facilities

We do not offer maintenance services on a regular basis however we may take on the odd maintenance job to facilitate up to standard performance from personnel.

Our Promise

In construction projects, as in life, from time to time things can go wrong. What makes us different from most other companies is our staff, who are sincerely our most valuable assets. All of our staff are proven lateral thinkers with can do attitudes that time and time again come up with quality solutions to problems most others hand back to the client. This is what we aim to achieve as a team every day.

RJM Plumbing's strategy is to provide a secure working environment that promotes the health, welfare and wellbeing of our staff, outside contractors and clients on all work sites.

As an employer, RJM acknowledges the duty to educate and assist our workers in safe work conditions and we require the full support and participation of all personnel. Our company has developed and implanted an accessible and user-friendly safety management system that satisfies the applicable criteria of workplace health and safety regulations and is compatible with quality standards (ISO 9001), safety standards (AS 4860/OHSOS 18001) and climate standards (ISO 14001). Our safety management system provides planning, risk management, preparation and reporting mechanisms needed to comply with the Queensland Act.